

A10: NEW DIRECTIVES

- 10.1 The Commission has observed through out the tariff petition that some areas of the operational and financial performance of TSL require further improvement. Therefore, the Commission is issuing the following directives

Sales estimates and projections

- 10.2 The Commission directs TSL to undertake a detailed study for load research and demand forecast in order to correctly workout its short term and long term peak energy requirement.
- 10.3 To correctly estimate the energy demand, data related to the category wise actual consumption is must. The Commission directs TSL to estimate consumption for different categories including un-metered category, if any, and to furnish number of hours of supply to various categories of consumers for the previous years with the next tariff petition.

Distribution loss estimation

- 10.4 The Commission directs TSL to formulate a task force for supervising the Distribution loss in its licensed area. The task force should report to the Commission quarterly about the various efforts that has been undertaken to correct ascertain the loss levels. The Commission also directs TSL to carry out energy audit of its system and provide quarterly reports to the Commission regarding the progress of energy audit, action taken to reduce Distribution loss and results achieved.

Metering issues

- 10.5 The Commission believes that a correct and adequate metering system assists in maintaining and reducing the loss levels of any petitioner. In view of this, the Commission directs TSL to, within three months of this order, submit a report on the metering technology used for various categories of consumers and also submit quarterly reports on the number of non-performing /defective meters for each category in the system and time taken to replace such meters.
- 10.6 The Commission also directs the petitioner to develop a process for installation of consumer purchased meters and issue relevant circulars within three months of this order.

Standards of performance

- 10.7 The Commission observed that few consumers objected to the quality of supply and service of power. The Commission directs TSL to submit the statement of record mandated under Standard of Performance Regulations along-with the amount of compensation/claim paid since inception and up to the 3rd quarter of FY 2009-10 and thereafter submit the same to the Commission on quarterly basis. The Commission also directs TSL to submit the implementation plan for opening of new bill collection centre at Adityapur within three months of the issue of this order.
- 10.8 The Commission further directs TSL to submit an action plan for the disseminating the information regarding load shedding to its consumers through phone/ SMS by mobile phones, within three months of the issue of this order.

Capital Investment Plan

- 10.9 The Commission directs the petitioner to submit scheme-wise details of actual capital expenditure incurred in FY 2008-09 & upto date for FY 2009-10 and also the scheme-wise implementation schedule for FY 2010-11, with the next tariff petition.

Load factor of High Tension Service and EHTS category

- 10.10 The Commission also directs TSL to carry out a study on load factor considering the contract demand, the actual consumption, load factor, billing, collection, reasons for low load factor and submit it to the Commission within a period of six months from the date of tariff order.

Adjustment of Bills & payments/receipt as per revised Generation tariff of TPCL

- 10.11 The Commission directs the petitioner to reconcile the payment due/receipts with TPCL, in lieu of the revised Generation tariffs determined by the Commission for FY 2007-08, FY 2008-09 and FY 2009-10 vide the Commissions Tariff Order for TPCL dated 20th January 2010, within three month of the issue of this order.

Adjustment of Bills & payments/receipt as per revised cost of power sold to JUSCO

- 10.12 The Commission directs the petitioner to reconcile the payment due/receipts with JUSCO, in lieu of the revised cost of power sold to JUSCO as determined by the Commission in this order, within one month of the issue of this order. The petitioner is required to generate a supplementary bill for the reconciled billed amount and submit the same to JUSCO.

Data adequacy in next Tariff petition

10.13 The Commission directs TSL to come up with a next tariff petition for FY 2010-11 removing the various data deficiencies highlighted throughout the tariff order along with the latest information for FY 2009-10.

10.14 The Commission also directs the petitioner to file the next tariff petition for FY 2010-11 within one month of the issue of this order and also ensure submission of subsequent ARR & tariff filings are done by 1st November every year previous to the tariff period.

This Order is signed and issued by the Jharkhand State Electricity Regulatory Commission on this the 20th day of January, 2010.

Date: 20th January, 2010

Place: Ranchi

(MUKHTIAR SINGH)
CHAIRPERSON