

**JHARKHAND STATE ELECTRICITY REGULATORY COMMISSION
RANCHI**

FORM OF PROCEEDINGS

Case No. 27 of 2011

Pawan Kumar Sahu & others Petitioners

Versus

Jharkhand State Electricity Board Respondent

Sl. No.	Date of proceeding	Proceedings of the Commission with signature	Office action taken with date
1	2	3	4
3.	24.09.2011	<p>Both the parties are present.</p> <p>Heard.</p> <p>Shri Pawan Kumar Sahu, Advocate & Chairman, Legal & Human Rights Department (Jharkhand High Court Unit), Ranchi submitted on the last date the licensee-JSEB was directed to file a detail plan for timely raising the bills to the consumers, but despite the said direction the licensee-JSEB has not filed any report showing the plan for timely raising the bills to the consumers.</p> <p>The other complainant, Shri R.N. Mukherjee, has filed a report suggesting some measures for timely submission of the bills to the consumers and on other issues. Let this be kept on record.</p> <p>Shri Jugal Prasad, Elec. Superintending Engineer (C&R) submitted that the bills are being submitted on time and there is no complaint about non-submission of bills or irregular billing to the consumers on time. He has produced a copy of the letter No. 1352 dated 23.9.2011 showing that directives have been given to the existing</p>	

billing agencies for further improvement in the billing works and the field officers have also been directed to take necessary action in this regard. Accordingly, improvement in billing work has been reported by the field officers of Ranchi Electric Supply Circle. The billing agencies are closely monitored to issue correct bills to the consumers. The letter further shows that for finalization of new agencies for spot billing and allied works for Electric Supply Area, Jamshedpur, Dhanbad and Ranchi, tender has been floated and after receiving the offer from different bidder, the technical and commercial part has been opened which is in process of evaluation. It is expected that finalization of new agencies will be done within 2/3 months and thereafter bill to the consumer may be raised timely. As regards forcible replacement of meters in Jharia area, the letter shows that the concerned field officials have been directed to comply with the order of the Commission.

The petitioner, Shri P.K. Sahu, submitted that the statement made on behalf of the licensee-JSEB is wrong and is contradictory. He submitted that if bills are raised on time and there is no complaint about irregular billing, then what is the need for the licensee-JSEB to appoint new agency for spot billing and allied work as mentioned in the letter? In view of this he has prayed that the licensee-JSEB be directed to file an affidavit in this

regard.

Considering the submissions made on behalf of both the parties, the licensee-JSEB is directed to file a detail reply on the points raised in the complaint and the suggestions made by Shri R.N. Mukherjee, The licensee-JSEB is also directed to file a detail plan for timely raising the bills to the consumer.

Post this case on **29.09.2011** at **11.30 AM** for further hearing. The reply must be filed on affidavit by the licensee-JSEB on or before the date fixed in this case failing which the Commission may consider to take appropriate action under law.

Let a copy of the order be sent to both the parties.

Sd/-
Member (E)