

**JHARKHAND STATE ELECTRICITY REGULATORY COMMISSION  
RANCHI**

**FORM OF PROCEEDINGS**

Case No. 27 of 2011

Pawan Kumar Sahu & others ..... Petitioners  
Versus  
Jharkhand State Electricity Board ..... Respondent

Sl. No.	Date of proceeding	Proceedings of the Commission with signature	Office action taken with date
1	2	3	4
2.	10.09.2011	<p>Both the parties are present.</p> <p>Heard.</p> <p>Shri Pawan Kumar Sahu, Advocate &amp; Chairman, Legal &amp; Human Rights Department (Jharkhand High Court Unit), Ranchi submitted that the licensee-JSEB is not issuing bills on time and as per the provisions of the Electricity Supply Code Regulations and are charging Delayed Payment Surcharge for no fault of the consumers. The other complainant, Shri R.N. Mukherjee, has also submitted that the meter reader does not visit the premises of the consumers and use to raise bills without taking reading of the meter. He has also submitted that the bills raise does not match with the actual reading and use to misbehave with the consumers.</p> <p>Shri S.C. Mishra, Chief Engineer (C&amp;R), JSEB admitted the complaints of the consumers about the irregular billing. However, he has submitted that steps have been taken by the licensee-JSEB to overcome the problem of irregular billing and has informed that the licensee-JSEB has floated tender for appointment of new billing agency. He expects that this problem will be solved within 2-3 months and thereafter there may not be any complain in this regard.</p> <p>The Electrical Executive Engineer, Jharria, Dhanbad</p>	

has submitted that in Jharia area the consumers are having old meters and as such they are being asked to replace the old running meters with new electronic meters.

Heard.

The licensee-JSEB is directed not to compel the consumers of Jharia area to replace the old existing meters with the new digital/electronic meters. If the licensee-Board considers it necessary that the old meters are required to be replaced with the new electronic meter, it should be done by the licensee-JSEB and no consumer can be forced to replace the meter. The licensee-JSEB is directed to file a detail plan for timely raising the bills to the consumers by the next date.

Put up on **24.09.2011** at **03.30 PM** for further orders.

Sd/-  
Member (E)