

are sufficient to cater the load of the consumers under that particular distribution Transformer.

A perusal of the order dated 27.8.2011 shows that on the last date also the Commission had pointed out about the casualness of the officials of the licensee-JSEB. That casual nature of the licensee-JSEB functionaries is fully reflected today as well. It seems that the licensee-JSEB is not taking the proceedings of the Commission in the spirit in which it has been initiated. This attitude of the licensee-JSEB is not in consonance with an organization engaged in providing a basic service to the consumers. The attention of the licensee-JSEB is invited to the JSERC (Distribution licensees' Standards of Performance) Regulations, 2005, which the licensee is legally duty bound to implement, failing which the consumers may ask for compensation.

Issue notice to the licensee-JSEB to show-cause as to why a proceeding under Section 142 of the Electricity Act, 2003 be not initiated against them for violation of the orders and directions of the Commission. Also the licensee-JSEB is directed to furnish the full and complete information, on affidavit, as directed by the Commission in its earlier order dated 27.8.2011 on or before the next date.

Put up on **15.10.2011** at **11.30 AM** for further hearing.

Let a copy of this order be sent to the licensee-JSEB for compliance.

Sd/-
Member (E)

Sd/-
Chairperson