JHARKHAND STATE ELECTRICITY REGULATORY COMMISSION RANCHI

FORM OF PROCEEDINGS

Case No. 26 of 2011

Prakash Tekriwal & others.....PetitionersVersusVersusRespondent

SI. No.	Date of proceeding	Proceedings of the Commission with signature	Office action taken with date
1	2	3	4
3.	14.09.2011	Shri Sanjay Kumar, Electrical Executive Engineer, Ranchi Central and Shri Rishi Nandan, Electrical Executive	
		Engineer, Ranchi (West) appeared on behalf of the licensee-	
		JSEB.	
		Neither any report nor the show-cause has been filed on	
		behalf of the licensee-JSEB even after a lapse of 15 days. The	
		officers of the licensee-JSEB present today have not come	
		prepared and sought further time to comply with the order	
		dated 27.8.2011.	
		Heard.	
		It is surprising that the issues raised in the proceeding	
		pertain to entire area of the licensee-JSEB in the State of	
		Jharkhand, but two local officers of the licensee-JSEB have	
		come. The information sought is regarding (i) repair/	
		replacement of defective Transformers, (ii) the provisions of law	
		under which the licensee-JSEB is saying that they will	
		replace/repair the defective Transformers only when 75% of the	
		total dues of the consumers serviced by that Transformer is	
		received by them, (iii) a detailed report containing place/area,	
		serial number, capacity and date of failure of the Transformers	
		and the date of replacement of the failed Transformers and (iv)	
		whether the capacity of the Transformers placed in the areas	

are sufficient to cater the load of the consumers under that particular distribution Transformer.

A perusal of the order dated 27.8.2011 shows that on the last date also the Commission had pointed out about the casualness of the officials of the licensee-JSEB. That casual nature of the licensee-JSEB functionaries is fully reflected today as well. It seems that the licensee-JSEB is not taking the proceedings of the Commission in the spirit in which it has been initiated. This attitude of the licensee-JSEB is not in consonance with an organization engaged in providing a basic service to the consumers. The attention of the licensee-JSEB is invited to the JSERC (Distribution licensees' Standards of Performance) Regulations, 2005, which the licensee is legally duty bound to implement, failing which the consumers may ask for compensation.

Issue notice to the licensee-JSEB to show-cause as to why a proceeding under Section 142 of the Electricity Act, 2003 be not initiated against them for violation of the orders and directions of the Commission. Also the licensee-JSEB is directed to furnish the full and complete information, on affidavit, as directed by the Commission in its earlier order dated 27.8.2011 on or before the next date.

Put up on $\ensuremath{\textbf{15.10.2011}}$ at $\ensuremath{\textbf{11.30}}\ensuremath{\,\textbf{AM}}$ for further hearing.

Let a copy of this order be sent to the licensee-JSEB for compliance.

Sd/-Member (E)