## JHARKHAND STATE ELECTRICITY REGULATORY COMMISSION RANCHI

## FORM OF PROCEEDING

Case No. 11 of 2010

Biswasi Kerketta & Others ........

Petitioners

Versus

Jharkhand State Electricity Board .........

Respondents

| Sl. No. | Date of proceeding | Proceedings of the Commission with signature          | Office action taken with date |
|---------|--------------------|---|-------------------------------|
| 1       | 2                  | 3   | 4                             |
| 1.      | 9.2.2011           | On receipt of the complaint from Smt. Biswasi         |                               |
|         |                    | Kerketa and other residents of village Baram          |                               |
|         |                    | (Dipatoli), P.O. Mahilong, Block & P.S. Namkum,       |                               |
|         |                    | District Ranchi regarding non-providing of electrical |                               |
|         |                    | connection to the premises of the applicants/         |                               |
|         |                    | complainants despite deposit of requisite application |                               |
|         |                    | fee and security deposits in 2006, a notice in the    |                               |
|         |                    | contained in letter No. JSERC/11/2010/158 dated       |                               |
|         |                    | 16.6.2010 along with the copy of the complaint with   |                               |
|         |                    | enclosures was sent to the licensee-JSEB for          |                               |
|         |                    | compliance and report to the Commission within 15     |                               |
|         |                    | days from the date of receipt of the notice. In       |                               |
|         |                    | response to the said letter the Executive Engineer    |                               |
|         |                    | (Elec), JSEB, Ranchi vide letter No. 833 dated        |                               |
|         |                    | 6.7.2010 had intimated that the applicants have not   |                               |
|         |                    | made available the materials for getting electric     |                               |
|         |                    | connection in their premises as per sanctioned        |                               |
|         |                    | estimate and the applicants have informed that after  |                               |
|         |                    | arranging materials they will intimate to the         |                               |
|         |                    | department. It has also been mentioned in the letter  |                               |

that the applicants have also stated that they have no grievance regarding providing electric connection against the licensee-JSEB and are withdrawing the complaint filed before Commission. In support of this contention written letters from the applicants were also enclosed.

Now one of the complainant, Mrs Biswasi Kerketta, vide her letter dated 24.1.2011 stating, inter-alia, that on receipt of notice, all of a sudden, the officers of the licensee-JSEB had come to their village and had asked for the materials for giving electric connection. On this, the villagers asked for five days time. In the meantime about 10-15 old consumers came there and complained about low voltage. Those persons stated that new connections may be given after the problem of low voltage is solved. The officers of the licensee-JSEB told that they would solve the problem of low voltage quickly and in the meantime the new applicants may arrange the materials for giving electric connection. On this assurance, the officers of the licensee-JSEB forcibly got, in writing, from the new applicants that they do not have the materials for giving electrical connection and they do not have any grievance against the licensee-JSEB. Thereafter they have not been provided the electrical connection till date though they have arranged the materials and are keeping the same in their houses. In view of this it has been prayed to take necessary action for providing them the electrical connection to their respective houses.

Perused the complaint.

The villagers' allegation of taking forcible signature from them by the JSEB officials is a serious matter and the Commission cannot ignore such issues. However, issue notice to the licensee-JSEB to show-cause, within 15 days, as why appropriate orders be not passed in accordance with law for not providing the electrical connection to the complainant despite deposit of security money by them in 2006 itself.

Put up on **26.2.2011** at **11.30 AM** for further orders.

Sd/-Member (E)

Sd/-Chairperson